



Smarter Cloud Solutions
Real-World Results

Business Overview

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GSA Multiple Award Schedule
NASA SEWP V (Sub)

OASIS+ (Sub)

SIN: 518210C Cloud Computing

Core Competencies

- Artificial Intelligence & Machine Learning
- Cloud Computing
- Custom App Development
- Legacy App Modernization
- COTS & Custom Integration (API/Microservices)
- DevOps
- Analytics/Business Intelligence
- Enterprise Document/Content Management Systems
- Database Development & Management

Summary

CloudWave Inc. is a Small Business IT consulting firm based in Virginia that helps organizations turn complex processes into smarter, automated systems using cloud technology and AI. We design and build intelligent systems—including custom AI agents and automated workflows—that reduce manual effort, improve decision-making, and scale with our clients' needs.

We're platform-agnostic but highly specialized, with certified experts in Salesforce, MuleSoft, Google Cloud, AWS, Creatio, Microsoft, and more. Understanding the nuance of each platform allows us to deliver solutions that are both innovative and deeply integrated into existing environments.

Since 2012, we've partnered with federal and commercial organizations to deliver secure, scalable solutions that drive real results.

Differentiators

- Certified Technical Professionals
- 20+ Years of Government Contracting
- Reliable and Innovative Solutions
- Experienced Cloud Brokers and Innovators
- Salesforce Consulting Partner Since 2015
- MuleSoft Consulting Partner Since 2016
- Google Cloud Platform Partner
- Amazon Web Services Partner

Technology

- **Salesforce**
- **MuleSoft**
- **Google Cloud**
- **AWS**
- **Creatio**
- **Microsoft**
- **Drupal**
- **Elastic**
- **Digibee**
- **Tines**

NAICS Codes

- 541511: Custom Computer Programming Services
- 541512: Computer Systems Design Services
- 541519: Other Computer Related Services
- 541618: Other Management Consulting Services

Past Performance

Real-World Examples from Our Clients

General Services Administration (GSA)

CloudWave has served as a trusted partner to GSA for over 15 years, driving large-scale application modernization to unlock the full value of cloud computing—enhancing cost efficiency, performance, and security. Supporting enterprise initiatives across PBS, FAS, and OGP, our team delivers innovative, low-risk solutions that scale with the agency's evolving mission.

Today, CloudWave supports 60+ Salesforce applications across GSA, establishing a proven track record as a go-to implementation partner. From end-to-end architecture and development to seamless integrations with platforms like MuleSoft, Zoom, Google, and Alfresco, we enable a flexible, future-ready ecosystem aligned with GSA's document management strategy. In partnership with Google Public Sector, CloudWave is advancing GSA's cloud-first transformation—designing and deploying scalable solutions on Google Cloud, including a custom full-stack application that showcases the power of modern, on-demand infrastructure.

US Court of Appeals

CloudWave partnered with the U.S. Court of Appeals to modernize legal document review, improving the speed, accuracy, and consistency of processing thousands of filings each year. By integrating an AI-powered document digitization assistant into the court's Microsoft Dynamics system, CloudWave enabled automated data extraction, validation, and intelligent search—allowing staff to quickly surface key information and reduce manual review time.

Built with a human-in-the-loop approach, the solution keeps staff in control while streamlining repetitive tasks. All processing occurs securely within the court's infrastructure, ensuring full compliance with federal standards. The result is a more efficient, scalable review process that enhances accuracy while freeing staff to focus on higher-value legal analysis.

Small Business Administration (SBA)

CloudWave partnered with the Small Business Administration (SBA) to streamline high-volume grant application processing through a custom Salesforce-based solution. The platform centralizes application management while leveraging AI to automate identity verification, eligibility checks, document digitization, and data capture—significantly reducing manual effort.

Designed to balance automation with human oversight, the system also summarizes applicant submissions into key insights, enabling faster, more informed decisions. The result is a more efficient, accurate, and scalable grant management process that improves visibility, maintains data integrity, and enhances the experience for both applicants and administrators.

Custom Applications

Innovative Solutions Built by CloudWave

Document Digitizer AI

Doc Digitizer is an AI-powered document processing solution that scans handwritten or printed forms, IDs, insurance cards, invoices, and other records, then instantly converts them into structured digital data. The tool combines OCR and intelligent document recognition with configurable validation rules, allowing organizations to automate data entry, improve accuracy, and reduce the time spent on repetitive administrative work. It also includes human-in-the-loop review and secure deployment within a client's own environment, ensuring staff can verify results while maintaining control of sensitive information.

Grants Management

Our grants management tool is an AI-powered solution built to simplify and modernize the entire grant lifecycle, from application intake and eligibility review to award management and reporting. It automates manual tasks such as document collection, scoring, workflow routing, and status updates, helping organizations process applications faster while improving consistency and transparency. With centralized data, real-time dashboards, and secure case management capabilities, the platform gives teams greater visibility, efficiency, and control over every stage of grant administration.

AI Case Resolution Assistant

Our AI Case Resolution Assistant is a Salesforce-based support solution designed to help teams resolve IT and service cases faster by generating intelligent recommendations directly within the case record. The tool analyzes internal knowledge bases, product documentation, procedural guides, and historical case data to suggest likely resolutions, summarize issues, and surface relevant next steps. Built into familiar Salesforce interfaces such as Agentforce and Einstein, it improves consistency, reduces research time, and keeps human agents in control of final decisions.

AI Hiring Assistant

Our AI Recruitment & Hiring Assistant is a Salesforce-based talent acquisition solution designed to streamline the hiring process from candidate intake through interview and selection workflows. The tool automates tasks such as resume screening, candidate matching, communication updates, and workflow routing, helping recruiters move faster while improving consistency and response times. With centralized applicant data, intelligent recommendations, and real-time dashboards, it gives hiring teams greater visibility, efficiency, and control throughout the recruitment lifecycle.