



Smarter Cloud Solutions
Real-World Results

Business Overview

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GSA Multiple Award Schedule

NASA SEWP V (Sub)

OASIS+ (Sub)

SIN: 518210C Cloud Computing

Core Competencies

- Artificial Intelligence & Machine Learning
- Cloud Computing
- Custom App Development
- Legacy App Modernization
- COTS & Custom Integration (API/Microservices)
- DevOps
- Analytics/Business Intelligence
- Enterprise Document/Content Management Systems
- Database Development & Management

Summary

CloudWave Inc. is a Small Business IT consulting firm based in Virginia that helps organizations turn complex processes into smarter, automated systems using cloud technology and AI. We design and build intelligent systems—including custom AI agents and automated workflows—that reduce manual effort, improve decision-making, and scale with our clients' needs.

We're platform-agnostic but highly specialized, with certified experts in Salesforce, MuleSoft, Google Cloud, AWS, Creatio, Microsoft, and more. Understanding the nuance of each platform allows us to deliver solutions that are both innovative and deeply integrated into existing environments.

Since 2012, we've partnered with federal and commercial organizations to deliver secure, scalable solutions that drive real results.

Differentiators

- Certified Technical Professionals
- 20+ Years of Government Contracting
- Reliable and Innovative Solutions
- Experienced Cloud Brokers and Innovators
- Salesforce Consulting Partner Since 2015
- MuleSoft Consulting Partner Since 2016
- Google Cloud Platform Partner
- Amazon Web Services Partner

Technology

- | | |
|-----------------------|--------------------|
| • Salesforce | • Microsoft |
| • MuleSoft | • Drupal |
| • Google Cloud | • Elastic |
| • AWS | • Digibee |
| • Creatio | • Tines |

NAICS Codes

- 541511: Custom Computer Programming Services
- 541512: Computer Systems Design Services
- 541519: Other Computer Related Services
- 541618: Other Management Consulting Services

Past Performance

Real-World Examples from Our Clients

General Services Administration (GSA)

CloudWave has served as a trusted partner to GSA for over 15 years, driving large-scale application modernization to unlock the full value of cloud computing—enhancing cost efficiency, performance, and security. Supporting enterprise initiatives across PBS, FAS, and OGP, our team delivers innovative, low-risk solutions that scale with the agency's evolving mission.

Today, CloudWave supports 60+ Salesforce applications across GSA, establishing a proven track record as a go-to implementation partner. From end-to-end architecture and development to seamless integrations with platforms like MuleSoft, Zoom, Google, and Alfresco, we enable a flexible, future-ready ecosystem aligned with GSA's document management strategy. In partnership with Google Public Sector, CloudWave is advancing GSA's cloud-first transformation—designing and deploying scalable solutions on Google Cloud, including a custom full-stack application that showcases the power of modern, on-demand infrastructure.

US Court of Appeals

CloudWave partnered with the U.S. Court of Appeals to modernize legal document review, improving the speed, accuracy, and consistency of processing thousands of filings each year. By integrating an AI-powered document digitization assistant into the court's Microsoft Dynamics system, CloudWave enabled automated data extraction, validation, and intelligent search—allowing staff to quickly surface key information and reduce manual review time.

Built with a human-in-the-loop approach, the solution keeps staff in control while streamlining repetitive tasks. All processing occurs securely within the court's infrastructure, ensuring full compliance with federal standards. The result is a more efficient, scalable review process that enhances accuracy while freeing staff to focus on higher-value legal analysis.

Small Business Administration (SBA)

Cloudwave's major enhancement initiative with the Small Business Administration (SBA) involved development of the JAAMS / [PAY.gov](https://www.pay.gov) Recoupment Data Integration. After the initial grant award process had been completed and the system moved towards operation and maintenance, the SBA needed to fulfill the critical functionality of determining when a recoupment of payment was required and tracking that recoupment from [Pay.gov](https://www.pay.gov) and/or JAAMS.

CloudWave designed and developed the bidirectional integration leveraging Mulesoft to automatically send recoupment data from [Pay.gov](https://www.pay.gov) and/or JAAMS to Salesforce SVOG and stored at the correct Funding Request record for a given grantee.

Custom Applications

Innovative Solutions Built by CloudWave

DocDigitizer AI

DocDigitizer is an AI-powered document processing solution that scans handwritten or printed forms, IDs, insurance cards, invoices, and other records, then instantly converts them into structured digital data. The tool combines OCR and intelligent document recognition with configurable validation rules, allowing organizations to automate data entry, improve accuracy, and reduce the time spent on repetitive administrative work. It also includes human-in-the-loop review and secure deployment within a client's own environment, ensuring staff can verify results while maintaining control of sensitive information.

DocAssure AI

CloudWave's DocAssure is an AI-powered document validation solution that automates the review of uploaded files against configurable business rules. Built for Salesforce, it enables organizations to generate and manage validation criteria, verify documents with AI-powered analysis, and provide evidence-backed results with confidence scores and complete audit trails. By combining intelligent document processing with user-controlled validation rules, DocAssure helps improve accuracy, consistency, and compliance while reducing the time and effort required for manual document reviews.

Grants Management AI

Our grants management tool is an AI-powered solution built to simplify and modernize the entire grant lifecycle, from application intake and eligibility review to award management and reporting. It automates manual tasks such as document collection, scoring, workflow routing, and status updates, helping organizations process applications faster while improving consistency and transparency. With centralized data, real-time dashboards, and secure case management capabilities, the platform gives teams greater visibility, efficiency, and control over every stage of grant administration.

AI-Powered Contact Center Solution

CloudWave developed an intelligent contact center solution that provides autonomous Tier 0 and Tier 1 customer support across voice, chat, email, and text. Built with Salesforce Agentforce, Data Cloud, and MuleSoft, the solution delivers accurate, knowledge-grounded responses, retrieves information from enterprise systems, and completes routine actions automatically. AI determines when requests can be resolved autonomously and when they should be escalated to a live representative, enabling faster response times, consistent customer experiences, and human oversight for complex or sensitive interactions.